# RESOURCES IN YOUR COMMUNITY

#### **Primary Care Offices**

http://bphc.hrsa.gov/ technicalassistance/partnerlinks/ stateprimarycare.html

PCOs are State-level offices that work to improve access to health care services for residents of their State. They know providers and sites in their State—including NHSC approved sites.

#### PCOs can help you:

- Complete the NHSC site application should you have additional sites you would like to become NHSC approved
- Link to other primary health care providers and sites in your State for networking and sharing best practices
- Connect to primary care providers seeking jobs at NHSCapproved sites in your State

#### **Primary Care Associations**

http://bphc.hrsa.gov/ technicalassistance/partnerlinks/ associations.html

PCAs are nonprofit organizations located in States that provide training and technical assistance to safety-net providers.

#### PCAs can help you:

- Plan for the growth of health centers in your State
- Develop strategies to recruit and retain health center staff

#### **Area Health Education Centers**

http://bhpr.hrsa.gov/grants/area.htm

AHEC programs help recruit, train, and retain a health professions workforce committed to underserved populations.

#### **AHECs** can help you:

- Link to community and academic educational partnerships
- Connect to educational opportunities, continuing education, and rotations for residents

#### State Offices of Rural Health

http://www.hrsa.gov/ ruralhealth/about/hospitalstate/ stateoffices.html

SORHs work to improve access to health care in rural and underserved areas to reduce health disparities.

#### SORHs can help you:

- Access tools and resources if you are a site serving in rural areas
- Access networking opportunities with other rural providers

#### **Ambassadors**

NHSC.hrsa.gov/ambassadors/directory.html

Ambassadors provide mentoring and help recruit students and providers to the NHSC.

#### Ambassadors can help you:

- Navigate NHSC programs
- Answer any questions you have about the NHSC
- Connect with potential Corps members

## **NHSC Resources**

#### **CUSTOMER SERVICE PORTAL**

**NHSC.hrsa.gov/sites** and click on the "Customer Service Portal" button.

The Customer Service Portal provides a means for conducting business with the Corps online. It's available to you 24 hours a day, anytime you need it.

#### Site administrators can:

- Post and update job openings
- View providers currently in service
- Update site contact information
- Ask the NHSC questions

#### **CUSTOMER CARE CENTER**

1-800-221-9393 and press 7

(During the office hours of 8 a.m. to 8 p.m. ET)

**WEB SITE** 

NHSC.hrsa.gov





## **The NHSC Support Network**

As an NHSC-approved site, you will be supported by a variety of resources aimed at helping you succeed.

### **BCRS Staff Support**

#### **Headquarters Staff**

Dedicated staff located in the Washington, DC, area support the needs of Corps members and sites.

#### **Regional Office Staff**

Ten regional offices provide dedicated contacts who know your area of the country.

